At the Huntsville Housing Authority (HHA), we are committed to ensuring the well-being of all of our
residents and families. We would like to take this opportunity to provide an important update about the
coronavirus (also known as COVID-19).

As local concerns increase around COVID-19, the health, safety and wellbeing of our residents and
employees remain our top priority. At The Huntsville Housing Authority, we are closely monitoring the
situation and listening to the recommendations of experts, including guidance from the Mayor, CDC, and
local governments.

The situation is evolving daily and so are our efforts. Here are some steps that we are taking to ensure we
continue to operate safely. Effective Monday March 16, 2020 until further notice Huntsville Housing
Authority will,

Public Housing

- Work closely with city officials to inform residents of food distributions throughout the city
- Eliminate all walk-in appointments
- Suspension of Notices to Vacate and lease violations
- Suspension of evictions for non-criminal activity
- Suspension of transfers, move-ins, move-outs – except in cases of health and safety
- Suspension of routine work orders
- Suspension of housekeeping inspections
- Suspension of informal and grievance hearings – previously scheduled hearings will be rescheduled
  for a later date
- Suspension of all resident activities to include Resident Council and Youth Activities
- Closure of all property management offices, One Stop Shop, Resident Services and community
  rooms; residents should email or call
- For residents at elderly communities, we are working with local churches and other organizations
  that are willing to help with food and other necessities
- Emergency work orders will require additional troubleshooting via phone calls
- Existing repayment agreements may be extended with good cause only with provided documentation
  and management approval
- Recertification deadlines will be extended
- Rent payments should still be made on time by using your property’s drop box
- Visitors for social purposes, especially at elderly properties, are discouraged; Medically-related
  visitors and caregivers may continue to visit residents
- Pest control services will be conducted on the exterior of buildings and common areas
- Pest control services will temporarily be suspended in residents’ units
- The safety and wellbeing of our employees is one of our primary concerns. We will accommodate all
  requests for leave related to illness or safety concerns, and have asked anyone showing symptoms of
  or having exposure to COVID-19 to remain away from work
Section 8

- Eliminate all walk-in appointments
- Suspension of inspections
- Suspension of terminations and termination hearings – previously scheduled hearings will be rescheduled for a later date
- Suspension of voucher issuance for current and new clients
- Suspension of moves and portability request
- Landlord payments will continue
- Existing repayment agreements may be extended with good cause only with provided documentation and management approval

We are here to help

If you have any questions, please contact our main office at (256) 539-0774 or visit our website at www.hsvha.org for updates. We will continue to keep you informed of any developments.